Integration guide for rental companies

Everything a rental company needs to know to put its fleet on LendRV and keep it up to date. Plain steps, one spreadsheet, and four ways to stay in sync.

How a rental company works with LendRV

LendRV is the vehicle and boat rental marketplace from TravelDRD. You list cars, SUVs, vans, RVs, boats, golf carts and Jeeps. Vacation rental hosts offer those vehicles to their guests, and guests get the vehicle delivered to their stay or at the airport.

- **You** keep your own fleet, rates and rental agreement. You decide what is available and when.
- **Hosts** add your vehicles to their guest experience.
- **Guests** pick a vehicle and dates, and choose delivery to the property, the airport, or pickup.
- **Service areas:** Tampa, Miami, Ft Lauderdale, West Palm Beach and Orlando.

Want to see it first? The **demo portal** is a sample rental company you can click through with no login.

Onboarding steps

1. **Tell us about your company.** Fill in the short form on the rental companies page.
2. **We reply with your dashboard access.** You get a private link to your fleet dashboard at /dashboard/ and an access code.
3. **Send us what we need.** See the checklist below. Most companies send one spreadsheet and a folder of photos.
4. **Load your fleet.** Upload the CSV in the dashboard, or we load it for you. Then check photos and rates.
5. **Set delivery.** Choose your service areas, airport delivery, and your delivery fee.
6. **Go live.** We switch your company to active and your vehicles become available to hosts and guests.

What we need from you

ITEM	DETAILS
Company info	Legal name, contact person, email, phone, website if you have one.
Insurance certificate	Your current certificate and a short note on coverage, per your rental agreement and insurance.
Fleet spreadsheet	One row per vehicle, using the CSV template. A Google Sheet works too: download it as CSV.
Photos	At least three per vehicle: front, side and interior. Upload in the dashboard or send public links in the spreadsheet.
Rates	Daily rate for every vehicle. Weekly rate, deposit and minimum days if you use them.
Delivery zones	Which of our five areas you serve, whether you deliver to properties and airports, and your delivery fee.
Availability rules	Blackout dates, maintenance windows, minimum notice, and any vehicles you keep for direct customers.
Payout info and W-9	A completed W-9 and where you want payouts sent. We never ask for these over a public form.

Fleet CSV template

Download the template It has the header row and three example vehicles. Delete the examples and add yours. You can also download it from inside the dashboard.

COLUMN	NEEDED	WHAT TO PUT IN IT	EXAMPLE
`external_id`	Optional	Your own ID for the vehicle (stock number, unit number). Used to update the same vehicle when you upload again.	`DEMO-001`
`category`	Required	One of: car, suv, van, rv, boat, golf_cart, jeep.	`suv`
`make`	Required*	Manufacturer. *Make or model is required.	`Toyota`
`model`	Required*	Model name.	`Camry`
`year`	Optional	Model year.	`2024`
`seats`	Optional	Number of seats (or sleeping capacity for RVs).	`5`

COLUMN	NEEDED	WHAT TO PUT IN IT	EXAMPLE
`transmission`	Optional	automatic, manual, or n/a.	`automatic`
`fuel`	Optional	gas, diesel, hybrid, electric, or n/a.	`gas`
`daily_rate`	Required	Price per day in US dollars. Numbers only.	`55`
`weekly_rate`	Optional	Price for 7 days. Used when a rental is a week or longer.	`330`
`deposit`	Optional	Security deposit in US dollars.	`300`
`min_days`	Optional	Shortest rental you accept. Default 1.	`1`
`mileage_limit`	Optional	Free text, for example Unlimited or 150 per day.	`Unlimited`
`features`	Optional	Separate items with a pipe character.	`Bluetooth|Backup camera`
`photo_urls`	Optional	Public https links to photos, separated by a pipe. You can also upload photos in the dashboard.	`https://example.com/a.jpg`
`pickup_area`	Optional	One of: Tampa, Miami, Ft Lauderdale, West Palm Beach, Orlando.	`Miami`
`delivery_available`	Optional	yes or no. Can you deliver to a guest's vacation rental?	`yes`
`airport_delivery`	Optional	yes or no. Can you meet guests at the airport?	`yes`
`status`	Optional	active, paused or maintenance. Default active.	`active`
`vin_last6`	Optional, private	Last 6 characters of the VIN. Never shown to guests or hosts.	`A1B2C3`
`plate`	Optional, private	License plate. Never shown to guests or hosts.	`ABC123`

Uploading again updates, it does not duplicate. Rows are matched by `external_id`. If you do not use one, we match by plate, then by make, model and year. Photos are kept unless the row has `photo_urls`.

Dashboard path: **Bulk import**, choose your file, press **Check file** to see problems row by row, then **Import vehicles**. Up to 500 vehicles per file.

Integration options

Choose one or mix them. All four write to the same fleet and the same calendar.

Available now

A. Manual dashboard

Add vehicles, upload photos, block dates and accept or decline requests at /dashboard/. Works on a phone. Best for small fleets.

Available now

B. CSV or Google Sheet

Keep your fleet in a spreadsheet and upload it whenever it changes. In Google Sheets use File, Download, CSV. Rows with the same `external_id` update the vehicle. Direct Google Sheet sync with no download step is **coming soon**.

Available now

C. REST API

Read your vehicles and push availability blocks from your own booking system. One API key per company, created in the dashboard under Integrations. See the API reference.

Available now

D. iCal calendar feeds

Export: each vehicle has a private iCal link that Google Calendar, Apple Calendar or Outlook can subscribe to. **Import:** paste an iCal link from another system and its events become blocked dates on that vehicle. Importing again replaces the earlier imported blocks, so the two stay in step. Find both on the vehicle page in the dashboard.

API reference

Base URL: `https://lendrv.traveldrd.com/api/v1`. JSON in and out. Create your key in the dashboard under **Integrations**. The key is shown once, so store it safely. Creating a new key stops the old one immediately.

Authentication

```
Authorization: Bearer lrv_live_xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx
```

A missing or wrong key returns `401`. Each key only sees its own company.

Endpoints

METHOD AND PATH	WHAT IT DOES
`GET /vehicles`	List your vehicles.
`GET /vehicles/{id}`	One vehicle. `{id}` can be the LendRV id or your `external_id`.
`GET /vehicles/{id}/availability?from=YYYY-MM-DD&to=YYYY-MM-DD`	Blocked date ranges for a vehicle. Anything not listed is open.
`POST /vehicles/{id}/availability-blocks`	Block dates. Body: `start`, `end` (inclusive, YYYY-MM-DD), `reason` (`booked`, `maintenance` or `owner_hold`), optional `note`. Returns `201`.
`DELETE /availability-blocks/{blockId}`	Remove a block that was created through the API.

Examples

```
curl https://lendrv.traveldrd.com/api/v1/vehicles \
  -H "Authorization: Bearer $LENDRV_KEY"

curl -X POST https://lendrv.traveldrd.com/api/v1/vehicles/DEMO-001/availability-blocks \
  -H "Authorization: Bearer $LENDRV_KEY" \
  -H "Content-Type: application/json" \
  -d '{"start":"2026-12-24","end":"2026-12-27","reason":"booked","note":"Direct booking"}'
```

Vehicle object


```
{
  "id": "6f1c...", "external_id": "DEMO-001", "category": "car",
  "make": "Toyota", "model": "Camry", "year": 2024, "seats": 5,
  "transmission": "automatic", "fuel": "gas",
  "daily_rate": 55, "weekly_rate": 330, "deposit": 300, "min_days": 1,
  "mileage_limit": "Unlimited", "features": ["Bluetooth", "Backup camera"],
  "photos": ["/api/photo/..."], "pickup_area": "Miami",
  "delivery_available": true, "airport_delivery": true,
  "status": "active", "vin_last6": "A1B2C3", "plate": "ABC123"
}
```


`vin_last6` and `plate` are private. They appear only in your own API responses and dashboard.

Errors

STATUS	MEANING
400	Bad dates or reason. The `message` says what to fix.
401	Missing, wrong or replaced API key.
404	Vehicle or block not found on your account.
500	Something on our side. Try again, then contact support.

Creating and editing vehicles through the API is **coming soon**. Today, use the dashboard or the CSV upload for fleet changes, and the API for reading vehicles and managing availability.

Booking flow

1. **A host or guest finds your vehicle** and sends a request with dates and how they want to get it.
2. **You see it in Requests.** The total shows the daily or weekly rate plus your delivery fee when it applies.
3. **You accept or decline.** Accepting blocks those dates on the vehicle so it cannot be double booked. If the dates clash with a block you already made, the dashboard tells you.
4. **Rental agreement and payment** follow your own process and your rental agreement.

5 **Your payout** is recorded in the Earnings tab. You only ever see your own payouts.

Delivery handoff

The idea is simple: the guest gets the vehicle where they already are. In the dashboard under **Delivery** you choose:

- **Service areas:** Tampa, Miami, Ft Lauderdale, West Palm Beach, Orlando.
- **Delivery to the vacation rental,** with your delivery fee.
- **Airport meet-up,** with your airport fee.
- **Guest pickup** at your own location.

Suggested handoff routine: agree a time window with the guest, check their ID and license, walk around the vehicle together, record fuel or charge and mileage, take photos, then hand over the keys. At return, repeat the walk-around. Your own checklist and rental agreement come first.

Damage and insurance

Damage, insurance and liability are handled per your rental agreement and insurance. LendRV does not replace your policy. Please send your current certificate during onboarding and keep it up to date.

Cancellations

Cancellations are handled per your policy. If you cancel a vehicle for dates you already accepted, tell the guest and the LendRV team right away so we can help find a replacement.

Support

Questions, a stuck upload, or want help loading your fleet? Email **lendrv@traveldrd.com** or call **+1 (954) 510-9310**.

Ready to list your fleet? **Try the demo first**

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